

MULTI-AGENCY COORDINATION CENTERS

Franklin
County REPC

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WRHSAC
Western Region Homeland
Security Advisory Council



WHAT IS A MACC?

MULTI AGENCY COORDINATION CENTER



MACC



aka: **MUTUAL AID COORDINATION CENTER**

HISTORY OF MACC IN WESTERN MASS

PHASE I

- Determined feasibility of MACC in Western Mass.
- Created Concept of Operations guides for both local and regional MACC.
- Berkshire County was selected as the MACC Pilot because it is leading the way in regional response through their three REOCs and is the most ready location to establish a pilot MACC.

HISTORY OF MACC IN WESTERN MASS

PHASE II

- Tailored the concept of operations specifically for three MACCs in Berkshire County (North, Central, South)
- Established formation of MACC in Northern Berkshire

BERKSHIRE COUNTY MACCS

- There are three MACCs in Berkshire County, one for each region: north, central and south.
- The MACCs are what are currently referred to as Regional Emergency Operations Centers (REOC). These REOCs are coordinated by the Regional Emergency Planning Committees, Northern, Central and Southern.
- The MACCs are staffed by members of the REPCs
- The physical locations are North Adams Ambulance, Berkshire County Sheriff's Office and Great Barrington Fire Station.

HISTORY OF MACC IN WESTERN MASS

PHASE III

Current activities

- Conducting outreach to Southern and Central Berkshire County REPCs
- Modified ConOps for Franklin County
- Conducting outreach to Franklin County groups to create a Franklin County MACC

HOW MIGHT A MACC HELP LOCAL COMMUNITIES?



- Locate, coordinate, and request additional resources
- Organize mutual aid
- Coordinate with other EOCs (local, MEMA Region III/IV)
- Provide situational awareness and enhancement of a common operating picture through information sharing
- Coordinate with joint information centers and public information officers

MACC ACTIVATION LEVELS

- **Monitor/Stand By – Not staffed**
- **Partial Activation – Staffing of 1-2 persons, performing Joint Information System (JIS) functions. This may be virtual.**
- **Full Activation – Full staff, performing resource management & tracking, mutual coordination, support of local & regional shelter/evacuation strategies, Joint Public Information (JIS) support & coordination w/ MEMA REOC, and other support as required by the incident.**

MACC ACTIVATION

MACC ACTIVATION TRIGGERS

Bottom up or Ground Level Approach:

In this scenario, notifications are received by the MACC from one or more local communities being impacted by an event and requiring MACC assistance/coordination.

Top Down Approach:

In this scenario, the MACC facility owner or the MACC Oversight and Operations Group determines the need to activate a MACC in anticipation of a need for supporting impacted communities or in response to an actual emergency event affecting several communities.

COMMON MACC QUESTIONS

- **Question - Why is providing Situational Awareness information and Joint Information System services helpful to the communities?**
- **Situational Awareness information helps establish a better Common Operating Picture which allows each community to know the status of neighboring communities and who may be able to provide support.**
- **Joint Information System services helps establish a single voice in communication with the public. Which allows each community to know the status of evacuation and sheltering efforts being implemented in neighboring or surrounding communities.**

COMMON MACC QUESTIONS

- Question – How does this work with MEMA’s Region III/IV EOC?
- MEMA has been part of the planning process for the MACCs and supports the concept. The MACC could assist MEMA in handling resource requests within Franklin County before needing to contact MEMA, thereby reducing the number of direct calls for assistance MEMA would receive.

NEXT STEPS (10/5/15 – 7/31/16)

- Create a working group to review the concept of operations and identify partners
- Identify a facility to host the MACC and establish an MOU with its owner
- REPC votes to adopt the MACC ConOps and SOGs
- Outreach to local responders and elected officials