

- › Do you need help navigating the insurance system?
- › Are you confused about the recent changes to MassHealth?



The following organizations offer support to community members who need help navigating the insurance system and can answer questions related to insurance coverage and policies:

Athol Hospital Patient Financial Services

2033 Main Street in Athol

(978) 249-1115

Appointments recommended Monday through Friday 9 AM—5 PM.

Baystate Franklin Medical Center Patient Financial Services

164 High Street in Greenfield

Aria Sampson: aria.sampson@baystatehealth.org | (413) 773-2849

Appointments recommended but walk-ins available before 3 PM Monday through Friday.

Community Action Pioneer Valley Community Resources & Advocacy Department

Franklin County: (413) 475-1570 | North Quabbin: (978) 544-8091

Call to make an appointment.

Community Health Center of Franklin County

(English & Spanish)

Wendy Gaida: (413) 325.8500 ext. 146 or Christopher Puffer ext. 145.

Mass Health Connector www.mahealthconnector.org

