

Welcome to the Greenfield Train Platform



Frequently Asked Questions

Where is the train platform?

The train platform is at the John W. Oliver Transit Center, located at the corner of Bank Row and Olive Street in downtown Greenfield. The Center's address is 12 Olive Street, Greenfield, MA. The platform is a wood structure located on the far side of the Center, near the bus turnaround and bicycle racks.

How can I buy train tickets?

Tickets for the Amtrak Vermonter or Valley Flyer passenger rail services may be purchased over the phone, online or through the Amtrak mobile app. Contact: 800-872-7245, www.amtrak.com

Can I wait inside? Are there public bathrooms? Can I charge my cell phone?

The John W. Olver Transit Center is open to the public, and has a lobby area, public bathrooms, and a cell phone charging station inside. The lobby is open Monday-Friday from 7:00 am to 7:00 pm. The Center is closed on weekends.

Where can I park overnight while I'm on my trip?

The Olive Street Parking Garage allows long-term, overnight parking. As of Jan. 1, 2019, the daily maximum rate for parking is \$10 and the weekly maximum rate is \$60. Go to the Town of Greenfield's webpage for details: <https://greenfield-ma.gov/p/1829/Olive-Street-Parking-Garage---Rates-and-Policies> or scan the QR code.



What other transportation options can I connect to from the Transit Center?

Franklin Regional Transit Authority: Local bus fare may be purchased from the kiosk in the lobby or from the FRTA's 2nd floor office (Monday-Friday, 8 am to 4 pm). Fare boxes on the buses accept exact change. Contact: 413-774-2262, www.frta.org.

FRTA ACCESS: Using a mobile app, this new micro-transit pilot program allows riders in Greenfield, Montague, Deerfield, Whately, Gill and Leyden to schedule next-day or same-day transportation to or from the John W. Transit Center on Monday-Friday from 7 am to 6 pm.

Greyhound: Greyhound service is offered seven days a week. Bus tickets may be purchased in person from the FRTA's 2nd floor office (Monday-Friday, 8 am to 4 pm) or purchased online or by phone from Greyhound. Tickets must be printed in advance of coming to the Transit Center. Contact: 800-231-2222, www.greyhound.com

Enterprise Rent-A-Car: Located at 136 River Street, Greenfield, hours are Monday-Friday, 8 am to 6 pm, Saturday 9 am to 1 pm, and is closed Sundays. Contact: 413-774-5092, www.enterprise.com

Deerfield Car & Shuttle Service: To schedule a reservation: 413-665-4369, www.deerfieldcarandshuttle.com.

Lyft or Uber: Access these ridesharing services through the Uber or Lyft mobile apps. The address for the John W. Olver Transit Station is 12 Olive Street, Greenfield, MA.

About Town Taxi: 413-774-4000

Where can I find information about places to stay or eat, or things to do while visiting?

Check out the Franklin County Chamber of Commerce at www.franklincc.org, or call them at 413-773-5463, or visit them at 395 Main Street in Downtown Greenfield from Monday - Friday from 8:30 am – 4:30 pm - it's a five minute walk from the train platform!