

Questionnaire Assistance Centers (QACs) in Franklin County, MA

As of March 12, 2020 at 3:30 pm

These QACs are open to anyone seeking to respond to the national 2020 Census questionnaire online, as each QAC will have internet access to allow people to respond at this location. This list of QACs will continue to be updated and posted on the FRCOG website. Given the current situation with COVID-19, hours of operation at each location may change. To confirm hours of operation, please contact the QAC directly.

ASHFIELD

Belding Memorial Library

344 Main Street, Ashfield, MA

Sarah Hertel-Fernandez, sfernandez@cwmars.org

Phone: 413-628-4414

Web: <http://beldingmemoriallibrary.org/>

Hours: Mon 2-8, Wed, 2-8, Sat 10-3

BERNARDSTON

Cushman Library

28 Church Street, Bernardston, MA

Karen Stinchfield, cushmanlibrary@gmail.com

Phone: 413-648-5402

Hours: Mon 2-6, Wed 10-7:30, Sat 10-3:30

Bernardston Senior Center

20 Church Street, Bernardston, MA

Haley Bolton, coa@townofbernardston.org

Phone: 413-648-5413

Web: <http://www.townofbernardston.org/index.php/8-uncategorised/28-senior-center>

Hours: Mon 1-6, Tue-Thurs 9-3, Fri 9-1

BUCKLAND

Buckland Public Library

30 Upper Street, Buckland, MA

Jane Buchanan, bucklanddirector@cwmars.org

Phone: 413-625-9412

Web: <https://bucklandpubliclibrary.org/>

Hours: Tue 2-8, Fri 1-6, Sat 9-1

CHARLEMONT

Tyler Memorial Library

159 Main Street, Charlemont, MA

Andrea Bernard, Charlement.hawley.library@gmail.com

Phone: 413-339-4335 x1

Web: <http://charlemont-ma.us/town/tyler-memorial-library>

Hours: Tue 1-5, Thurs 3-7, Sat 10-2

COLRAIN

Town Clerk

Town Hall, 55 Main Road, Colrain, MA

Eileen Sauvageau, townclerk@colrain-ma.gov

Phone: 413-624-7100

Web: <https://colrain-ma.gov/p/33/Town-Clerk>

Hours: Tue, Wed, Thurs 11-4 or by appointment

CONWAY

Field Memorial Library

1 Elm Street, Conway, MA

David Whittier, ConwayFMLDir@gmail.com

Phone: 413-369-4646

Web: <https://fieldmemoriallibrary.blog/>

Hours: Mon 3-6, Wed 2-7, Sat 10-2

DEERFIELD

Tilton Library

75 North Main Street, Deerfield, MA

Nancy Maynard, tiltonlibrary@cwmars.org

Phone: 413-665-4683

Web: <https://www.tiltonlibrary.org/>

Hours: Mon 1-8, Tue 1-5, Wed 10-5, Thurs 1-8, Fri 10-1, Sat 10-5

ERVING

Erving Public Library

17 Moore Street, Erving, MA

Barbara Friedman, Library@erving-ma.org

Phone: 413-423-3348

Web: <https://www.erving-ma.gov/erving-public-library>

Hours: Sun 1-7, Mon 1-7, Tue 1-7, Wed 1-7, Thurs 1-7

GILL

Slate Memorial Library

332 Main Road, Gill MA

Jocelyn Castro-Santos, Gill.slate.library@gmail.com

Phone: 413-863-2591

Web: <https://gillmass.org/p/31/Library>

Hours: Tue 2-6, Wed 3-7, Thurs 2-8, Sat 10-2

GREENFIELD

Greenfield Public Library

402 Main Street, Greenfield, MA

Ellen Boyer, ellen@greenfield-ma.gov

Phone: 413-772-1544

Web: <https://greenfieldpubliclibrary.org/>

Hours: Mon 9:30-8, Tue 9:30-8, Wed 9:30-8, Thurs 9:30-5, Fri 9:30-5, Sat 9:30-2

Greenfield Senior Center

John Zon Community Center

35 Pleasant Street, Greenfield, MA

Hope Macary, Hope.Macary@greenfield-ma.gov

Phone: 413-772-1517

Web: <https://greenfield-ma.gov/p/536/Council-on-Aging-Senior-Center>

Hours: Mon-Fri 9-4

HAWLEY

Hawley Town Hall

8 Pudding Hollow Road, Hawley, MA

Cass Nawrocki

Phone: 413-339-5518

Web: <http://www.townofhawley.com/>

Hours:

HEATH

Heath Town Hall

1 East Main Street, Heath, MA

Hilma Sumner, Town Clerk

Phone: 413-337-4845

Web: <https://townofheath.org/>

Hours:

LEVERETT

Leverett Town Hall

9 Montague Road, Leverett, MA

Lisa Stratford, townclerk@leverett.ma.us

Phone: 413-548-9150

Web: <https://leverett.ma.us/>

Hours: Mon-Thurs 9:30-1:30

LEYDEN

Robertson Memorial Library

2 Greenfield Road, Leyden, MA

Karin Parks, Leydenlibrary@gmail.com

Phone: 413-773-9334

Web: <https://townofleyden.com/p/11/Library>

Hours: Mon 1-6, Wed 1-6, Sat 10-12

MONROE

Monroe Public Library

3B School Street, Monroe Bridge, MA

Carla M. Davis-Little

Phone: 413-424-7776

MONTAGUE

Carnegie Public Library

201 Avenue A, Turners Falls, MA

Linda Hickman, librarydir@montague-ma.us

Phone: 413-863-3214

Web: <https://montaguepubliclibraries.org/>

Hours: Mon, Tue 1-8, Wed 10-8, Thurs 1-5, Fri 10-5, Sat 10-2

Montague Center Library

17 Center Street, Montague, MA

Phone: 413-367-2852

Web: <https://montaguepubliclibraries.org/>

Hours: Mon 2-7, Wed 2-7

NEW SALEM

New Salem Public Library

23 South Street, New Salem, MA

Diana Smith, Nsalem@cwmars.org

Phone: 978-544-6334

Web: <https://www.newsalempubliclibrary.org/>

Hours: Tue 12-8, Thurs 10-6, Sat 10-2

NORTHFIELD

Dickinson Public Library

115 Main Street, Northfield, MA

Deb Kern, dmemlib@gmail.com

Phone: 413-498-2455

Web: <http://www.northfieldpubliclibrary.org/>

Hours: Tue 1-8, Wed, Thurs 1-6, Fri 10-6, Sat 10-3

Northfield Senior Center

69 Main Street, Northfield, MA

Rebecca Sommer-Petersen

Phone: 413-498-2186

Web: <https://www.northfieldma.gov/senior-center>

Hours: Mon-Thurs 8-4

ORANGE

The Armory Senior Center

135 East Main Street, Orange, MA

Tracey Gaudet, tgaudet@townoforange.org

Phone: 978-544-3481

Web: <https://www.townoforange.org/council-aging/bulletins/armorysenior-center>

Hours: March 19, 12:30- 1:30, 5:30-6:60

March 30, 11:00-3:00

Wheeler Memorial Library

49 Main Street, Orange, MA

Jessica Magelaner, director@orangelib.org

Phone: 978-544-2495

Web: <http://www.orangelib.org/>

Hours: Mon 10-6, Tue 10-6, Wed 1-8, Thurs 1-8, Sat 10-2

ROWE

Rowe Library

318 Zoar Road, Rowe, MA

Molly Lane, rowelibrary@gmail.com

Phone: 413-339-4761

Web: <https://rowe-ma.gov/p/48/Library>

Hours: Tue 10-5, Wed 10-8, Sat 10-5

SHELBURNE

Shelburne Arms Library

60 Bridge Street, Shelburne Falls, MA

Laurie Wheeler, armslibrary@gmail.com

Phone: 413-625-0306

Web: <https://www.armslibrary.org/>

Hours: Mon 1-7, Wed 11-7, Sat 10-2

Open extra hours:

Monday until 8 pm Tuesdays 6-8 p.m.

Updates posted via Facebook and website at www.armslibrary.org

Shelburne Senior Center

7 Main Street, Shelburne Falls, MA

413-625-2502

Hours: Mon-Thurs 8-4

In April, Thursdays 12:30-1:30

In May, more hours to be added as needed

Friday Free Community Meals at Trinity Church

177 Severance Street, Shelburne Falls, MA

Hours: 5:00-6:30 on April 17 and 24, May 1, 8 and 15.

Center for Self-Reliance West County Food Pantry

Cowell Gym Basement

51 Maple Street, Shelburne Falls, MA

Hours: 11 am -12:30 pm on April 8, 15, and 22

Shelburne Public Free Library

233 Shelburne Road, Shelburne, MA

Elizabeth Antaya, eantaya@cwmares.org

Phone: 413-625-0307

Web: <http://www.shelburnefreepubliclibrary.org/>

Hours: Tue 3-7, Thurs 3-7, Sat 10-1

SHUTESBURY

M.N. Spear Memorial Library

10 Cooleyville Road, Shutesbury, MA

Mary Anne Antonellis, librarydirector@shutesbury.org

Phone: 413-259-1213

Web: <https://sites.google.com/site/mnspearmemoriallibrary/>

Hours: Mon 11-1, Tue-Thurs 3-6, Sat 10-1, Sun 3-6

SUNDERLAND

Sunderland Public Library

20 School Street, Sunderland, MA

Katherine Hand, Director@sunderlandpubliclibrary.org

Phone: 413-665-2642

Web: <http://www.sunderlandpubliclibrary.org/>

Hours: Mon- Wed 1-8, Fri 10-7, Sat 10-5

WARWICK

Warwick Free Public Library

4 Hotel Road, Warwick, MA

Ivan Ussach, warwick@cwmars.org

Phone: 978-544-7866

Web: <http://www.warwickma.org/library.html>

Hours: Mon 10-4, Tue 1-8, Thurs 5-8, Sat 10-12

Warwick Town Hall

12 Athol Road, Warwick, MA

Rosa Fratangelo, Town Clerk

Phone: 978-544-3402

Web: <http://www.warwickma.org/>

WENDELL

Wendell Free Library

7 Wendell Depot Road, Wendell, MA

Rosie Heidkamp, librarian@wendellmass.org

Phone: 978-544-3559

Web: <https://www.wendellmass.us/wendell-free-library.html>

Hours: Tue 1-7, Wed 1-7, Thurs 3-7, Sat 9:30-3:30, Sun 11:30-3:30

WHATELY

Dickinson Memorial Library

202 Chestnut Plain Road, Whately, MA

Cynthia Steiner, Director

Phone: 413-665-2170

Web: <https://www.whately.org/library>

Hours: Mon 10-5, Tue 1-8, Wed 1-8, Sat 10-3