Questionnaire Assistance Centers (QACs) in Franklin County, MA

As of March 12, 2020 at 3:30 pm

These QACs are open to anyone seeking to respond to the national 2020 Census questionnaire online, as each QAC will have internet access to allow people to respond at this location. This list of QACs will continue to be updated and posted on the FRCOG website. Given the current situation with COVID-19, hours of operation at each location may change. To confirm hours of operation, please contact the QAC directly.

ASHFIELD

Belding Memorial Library
344 Main Street, Ashfield, MA
Sarah Hertel-Fernandez, sfernandez@cwmars.org
Phone: 413-628-4414
Web: http://beldingmemoriallibrary.org/
Hours: Mon 2-8, Wed, 2-8, Sat 10-3

BERNARDSTON

Cushman Library
28 Church Street, Bernardston, MA
Karen Stinchfield, cushmanlibrary@gmail.com
Phone: 413-648-5402
Hours: Mon 2-6, Wed 10-7:30, Sat 10-3:30

Bernardston Senior Center
20 Church Street, Bernardston, MA
Haley Bolton, coa@townofbernardston.org
Phone: 413-648-5413
Hours: Mon 1-6, Tue-Thurs 9-3, Fri 9-1

BUCKLAND

Buckland Public Library
30 Upper Street, Buckland, MA
Jane Buchanan, bucklanddirector@cwmars.org
Phone: 413-625-9412
Web: https://bucklandpubliclibrary.org/
Hours: Tue 2-8, Fri 1-6, Sat 9-1
CHARLEMONT

Tyler Memorial Library
159 Main Street, Charlemont, MA
Andrea Bernard, Charlement.hawley.library@gmail.com
Phone: 413-339-4335 x1
Web: http://charlemont-ma.us/town/tyler-memorial-library
Hours: Tue 1-5, Thurs 3-7, Sat 10-2

COLRAIN

Town Clerk
Town Hall, 55 Main Road, Colrain, MA
Eileen Sauvageau, townclerk@colrain-ma.gov
Phone: 413-624-7100
Web: https://colrain-ma.gov/p/33/Town-Clerk
Hours: Tue, Wed, Thurs 11-4 or by appointment

CONWAY

Field Memorial Library
1 Elm Street, Conway, MA
David Whittier, ConwayFMLDir@gmail.com
Phone: 413-369-4646
Web: https://fieldmemoriallibrary.blog/
Hours: Mon 3-6, Wed 2-7, Sat 10-2

DEERFIELD

Tilton Library
75 North Main Street, Deerfield, MA
Nancy Maynard, tiltonlibrary@cwmars.org
Phone: 413-665-4683
Web: https://www.tiltonlibrary.org/
Hours: Mon 1-8, Tue 1-5, Wed 10-5, Thurs 1-8, Fri 10-1, Sat 10-5

ERVING

Erving Public Library
17 Moore Street, Erving, MA
Barbara Friedman, Library@erving-ma.org
Phone: 413-423-3348
Web: https://www.erving-ma.gov/erving-public-library
Hours: Sun 1-7, Mon 1-7, Tue 1-7, Wed 1-7, Thurs 1-7
GILL

Slate Memorial Library
332 Main Road, Gill MA
Jocelyn Castro-Santos, Gill.slate.library@gmail.com
Phone: 413-863-2591
Web: https://gillmass.org/p/31/Library
Hours: Tue 2-6, Wed 3-7, Thurs 2-8, Sat 10-2

GREENFIELD

Greenfield Public Library
402 Main Street, Greenfield, MA
Ellen Boyer, ellen@greenfield-ma.gov
Phone: 413-772-1544
Web: https://greenfieldpubliclibrary.org/
Hours: Mon 9:30-8, Tue 9:30-8, Wed 9:30-8, Thurs 9:30-5, Fri 9:30-5, Sat 9:30-2

Greenfield Senior Center
John Zon Community Center
35 Pleasant Street, Greenfield, MA
Hope Macary, Hope.Macary@greenfield-ma.gov
Phone: 413-772-1517
Web: https://greenfield-ma.gov/p/536/Council-on-Aging-Senior-Center
Hours: Mon-Fri 9-4

HAWLEY

Hawley Town Hall
8 Pudding Hollow Road, Hawley, MA
Cass Nawrocki
Phone: 413-339-5518
Web: http://www.townofhawley.com/
Hours:

HEATH

Heath Town Hall
1 East Main Street, Heath, MA
Hilma Sumner, Town Clerk
Phone: 413-337-4845
Web: https://townofheath.org/
Hours:
LEVERETT

Leverett Town Hall
9 Montague Road, Leverett, MA
Lisa Stratford, townclerk@leverett.ma.us
Phone: 413-548-9150
Web: https://leverett.ma.us/
Hours: Mon-Thurs 9:30-1:30

LEYDEN

Robertson Memorial Library
2 Greenfield Road, Leyden, MA
Karin Parks, Leydenlibrary@gmail.com
Phone: 413-773-9334
Web: https://townofleyden.com/p/11/Library
Hours: Mon 1-6, Wed 1-6, Sat 10-12

MONROE

Monroe Public Library
3B School Street, Monroe Bridge, MA
Carla M. Davis-Little
Phone: 413-424-7776

MONTAGUE

Carnegie Public Library
201 Avenue A, Turners Falls, MA
Linda Hickman, librarydir@montague-ma.us
Phone: 413-863-3214
Web: https://montaguepubliclibraries.org/
Hours: Mon, Tue 1-8, Wed 10-8, Thurs 1-5, Fri 10-5, Sat 10-2

Montague Center Library
17 Center Street, Montague, MA
Phone: 413-367-2852
Web: https://montaguepubliclibraries.org/
Hours: Mon 2-7, Wed 2-7
NEW SALEM

New Salem Public Library
23 South Street, New Salem, MA
Diana Smith, Nsalem@cwmars.org
Phone: 978-544-6334
Web: https://www.newsalempubliclibrary.org/
Hours: Tue 12-8, Thurs 10-6, Sat 10-2

NORTHFIELD

Dickinson Public Library
115 Main Street, Northfield, MA
Deb Kern, dmemlib@gmail.com
Phone: 413-498-2455
Web: http://www.northfieldpubliclibrary.org/
Hours: Tue 1-8, Wed, Thurs 1-6, Fri 10-6, Sat 10-3

Northfield Senior Center
69 Main Street, Northfield, MA
Rebecca Sommer-Petersen
Phone: 413-498-2186
Web: https://www.northfieldma.gov/senior-center
Hours: Mon-Thurs 8-4

ORANGE

The Armory Senior Center
135 East Main Street, Orange, MA
Tracey Gaudet, tgaudet@townoforange.org
Phone: 978-544-3481
Web: https://www.townoforange.org/council-aging/bulletins/armorysenior-center
Hours: March 19, 12:30-1:30, 5:30-6:60
   March 30, 11:00-3:00

Wheeler Memorial Library
49 Main Street, Orange, MA
Jessica Magelaner, director@orangelib.org
Phone: 978-544-2495
Web: http://www.orangelib.org/
Hours: Mon 10-6, Tue 10-6, Wed 1-8, Thurs 1-8, Sat 10-2
ROWE

Rowe Library
318 Zoar Road, Rowe, MA
Molly Lane, rowelibrary@gmail.com
Phone: 413-339-4761
Web: https://rowe-ma.gov/p/48/Library
Hours: Tue 10-5, Wed 10-8, Sat 10-5

SHELBURNE

Shelburne Arms Library
60 Bridge Street, Shelburne Falls, MA
Laurie Wheeler, armslibrary@gmail.com
Phone: 413-625-0306
Web: https://www.armslibrary.org/
Hours: Mon 1-7, Wed 11-7, Sat 10-2
Open extra hours:
Monday until 8 pm Tuesdays 6-8 p.m.
Updates posted via Facebook and website at www.armslibrary.org

Shelburne Senior Center
7 Main Street, Shelburne Falls, MA
413-625-2502
Hours: Mon-Thurs 8-4
In April, Thursdays 12:30-1:30
In May, more hours to be added as needed

Friday Free Community Meals at Trinity Church
177 Severance Street, Shelburne Falls, MA
Hours: 5:00-6:30 on April 17 and 24, May 1, 8 and 15.

Center for Self-Reliance West County Food Pantry
Cowell Gym Basement
51 Maple Street, Shelburne Falls, MA
Hours: 11 am -12:30 pm on April 8, 15, and 22

Shelburne Public Free Library
233 Shelburne Road, Shelburne, MA
Elizabeth Antaya, eantaya@cwmars.org
Phone: 413-625-0307
Web: http://www.shelburnefreepubliclibrary.org/
Hours: Tue 3-7, Thurs 3-7, Sat 10-1
**SHUTESBURY**

M.N. Spear Memorial Library
10 Cooleyville Road, Shutesbury, MA
Mary Anne Antonellis, librarydirector@shutesbury.org
Phone: 413-259-1213
Web: [https://sites.google.com/site/mnspearmemoriallibrary/](https://sites.google.com/site/mnspearmemoriallibrary/)
Hours: Mon 11-1, Tue-Thurs 3-6, Sat 10-1, Sun 3-6

**SUNDERLAND**

Sunderland Public Library
20 School Street, Sunderland, MA
Katherine Hand, Director@sunderlandpubliclibrary.org
Phone: 413-665-2642
Web: [http://www.sunderlandpubliclibrary.org/](http://www.sunderlandpubliclibrary.org/)
Hours: Mon- Wed 1-8, Fri 10-7, Sat 10-5

**WARWICK**

Warwick Free Public Library
4 Hotel Road, Warwick, MA
Ivan Ussach, warwick@cwmars.org
Phone: 978-544-7866
Web: [http://www.warwickma.org/library.html](http://www.warwickma.org/library.html)
Hours: Mon 10-4, Tue 1-8, Thurs 5-8, Sat 10-12

Warwick Town Hall
12 Athol Road, Warwick, MA
Rosa Fratangelo, Town Clerk
Phone: 978-544-3402
Web: [http://www.warwickma.org/](http://www.warwickma.org/)

**WENDELL**

Wendell Free Library
7 Wendell Depot Road, Wendell, MA
Rosie Heidkamp, librarian@wendellmass.org
Phone: 978-544-3559
Web: [https://www.wendellmass.us/wendell-free-library.html](https://www.wendellmass.us/wendell-free-library.html)
Hours: Tue 1-7, Wed 1-7, Thurs 3-7, Sat 9:30-3:30, Sun 11:30-3:30
WHATELY

Dickinson Memorial Library
202 Chestnut Plain Road, Whately, MA
Cynthia Steiner, Director
Phone: 413-665-2170
Web: https://www.whately.org/library
Hours: Mon 10-5, Tue 1-8, Wed 1-8, Sat 10-3