

Massachusetts Department of Public Health
Telephonic Interpreter Services
Available to Municipalities for Coronavirus Response
June 2020

- Massachusetts has a contract (**PRF63**) for telephonic interpretation services.
- Six vendors are shown on the next slide.
- Cities and towns should reach out to a vendor or vendors and **set up an account** with them, mentioning the state contract PRF63.
- Some vendors will bill DPH directly if they setup a group account for this purpose.
- When used for interpreters in response to coronavirus, monthly invoices from the vendors to cities and towns can be submitted to MDPH at the following e- mail address - sli.invoices@state.ma.us
- MDPH will pay the vendors directly for telephonic interpretation services utilized by municipalities for coronavirus follow-up through June 2021.

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Vendor	Contact Person	Phone #	Email
Certified Languages International	Dickey McMath	503-484-2317	dmcmath@certifiedlanguages.com
Interpreters and Translators, Inc.	Pamela McMahan	860-730-6149	pmcmahon@ititranslates.com
JRivera Associates, Inc.	Jose R. Rivera	209-405-0951	mrr@jriva.com
Language Line Services	Alisa Smith	831-648-7174	asmith@languageline.com
Lionbridge Technologies, Inc.	John Drugan	978-964-9550	John.Drugan@lionbridge.com
Telelanguage	Manuela Villa	503-459-5655	mvilla@teletlanguage.com

No longer available via the state contract: Interpreters, Inc. and TransPerfect Global.