



## Franklin County CoMIRS Migration Update

November 8, 2021

### Motorola APX6000 Battery Charge Errors and Firmware Update

Motorola has identified the cause of an error effecting many departments APX6000 portable radios. The firmware (programming) that came preinstalled on these radios has an error and all APX6000 in the county require a firmware update. Departments who have a licensed up-to-date version of Motorola’s programming software and APX6000 programing cables can do this updates on their own.

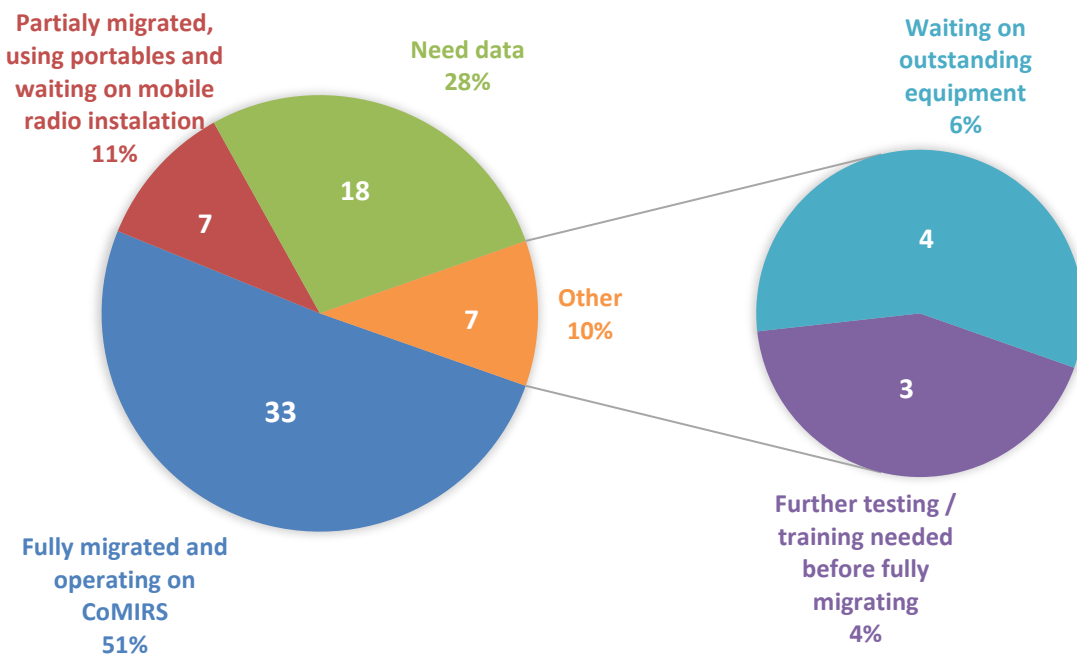
For departments unable to perform these updates in-house, Motorola will offer three programming days spread throughout the county where departments can bring their portables in for programming. We are working on scheduling dates and locations for these programming days and we will release more details when they’re available.

### County Wide Migration Status

As of October 15<sup>th</sup>, 2021 more than 50% of Franklin County’s public safety and emergency service agencies have made the switch to CoMIRS, fully operating on the 800 system. We still need data from some of you, please check the list at the end of the report to see if we have your correct status.

### COMIRS MIGRATION IN FRANKLIN COUNTY

AS OF 10/15/2021



### Radio Equipment Ordering

99% of the county's radio equipment has been received, programmed, and distributed to county departments. We've faced and overcome many logistical challenges in the process of ordering, programming, and distributing 1,300 radios and hundreds of addons and accessories. While we are still waiting on several backordered Motorola mobile radios, we are on the tail end of radio distribution. If you have any questions or concerns regarding your order, or are waiting on pieces of equipment that have yet to arrive and would like a status update, please contact Xander Sylvain, to ensure your concerns have been logged and are being addressed:

Xander Sylvain, Emergency Preparedness Planner  
Franklin Regional Council of Governments  
Email: [asylvain@frcog.org](mailto:asylvain@frcog.org)  
Phone: (413) 774-3167 x 135

### Migration Status Updates cont.

We need the migration status from several departments and updates from those who have made the full switch to CoMIRS. Please review the list below to ensure we've received your migrations status.

If you haven't submitted your migration status or your status is incorrectly logged, please email [Xander Sylvain](#).

### Mobile Radio Installation Reimbursements

Departments are eligible for up to a \$300.00 per radio reimbursement for the cost of installing mobile radios. **The deadline for submission of reimbursement request is December 31, 2021,** if there is a reason your department is unable to submit a request before this deadline, please contact us as soon as possible. The list below includes reimbursement status by department. If we haven't received your request, please submit a copy of the installation invoice and an email stating that installation is complete to:

Claire McGinnis, Finance Director  
Franklin Regional Council of Governments  
Email: [cmcginnis@frcog.org](mailto:cmcginnis@frcog.org)  
Phone: 413-774-3167 ex. 111



# Franklin Regional Council of Governments

Department	Migration Status	Installation Reimbursement Status
Amherst Fire	Fully Migrated	Outstanding
Ashfield Fire	Equipment in, testing system	Received
Ashfield Police	Fully Migrated	Received
Bernardston Fire	Update needed	Outstanding
Bernardston Police	Fully Migrated	Received
Buckland Fire	Fully Migrated	Received
Buckland Police	Fully Migrated	Received
Charlemont Ambulance	Fully Migrated	Outstanding
Charlemont Fire	Update needed	Outstanding
Charlemont Police	Fully Migrated	Outstanding
Colrain Ambulance	Waiting for outstanding equipment	Outstanding
Colrain Fire	Using portables, waiting on mobile installs	Outstanding
Colrain Police	Using portables, waiting on mobile installs	Outstanding
Conway Ambulance	Waiting for outstanding equipment	Outstanding
Conway Fire	Update needed	Outstanding
Conway Police	Update needed	Outstanding
Deerfield Area Fire District	Fully Migrated	Outstanding
Deerfield Police	Fully Migrated	Outstanding
Erving Fire	Equipment in, testing system	Outstanding
Erving Police	Using portables, testing system	Outstanding
FRCOG Cache	Fully Migrated	N/A
Gill Fire	Update needed	Outstanding
Gill Police	Fully Migrated	Outstanding
Greenfield Fire	Fully Migrated	Outstanding
Greenfield Police	Fully Migrated	Outstanding
Hawley Fire	Using portables, waiting on mobile installs	Outstanding
Hawley Police	Update needed	Outstanding
Heath Fire	Using portables, waiting on mobile installs	Outstanding
Heath Police	Update needed	Outstanding
Highland Amb	Fully Migrated	Outstanding
Leverett Fire	Fully Migrated	Received
Leverett Police	Fully Migrated	Outstanding





# Franklin Regional Council of Governments

Leyden Fire	Equipment in, available for pick up	Outstanding
Leyden Police	Update needed	Outstanding
Monroe Fire	Update needed	Outstanding
Montague Center Fire	Update needed	Outstanding
Montague Police	Fully Migrated	Received
New-Salem Fire	Fully Migrated	Received
New-Salem Police	Using portables, waiting on mobile installs	Outstanding
Northern Berkshire EMS	Waiting for outstanding equipment	Outstanding
Northfield Ambulance	Fully Migrated	Received
Northfield Dive Team	Fully Migrated	Outstanding
Northfield Fire	Fully Migrated	Outstanding
Northfield Police	Update needed	Outstanding
NWMIMT	Equipment in, waiting on mobile installs	Outstanding
Orange Fire	Fully Migrated	Received
Orange Police	Fully Migrated	Received
Rowe Fire	Fully Migrated	Outstanding
Rowe Police	Fully Migrated	Outstanding
Shelburne Falls Fire	Fully Migrated	Received
Shelburne Fire	Fully Migrated	Received
Shelburne Police	Using portables, waiting on mobile installs	Outstanding
Shutesbury Fire	Fully Migrated	Received
Shutesbury Police	Fully Migrated	Received
South County EMS	Fully Migrated	Outstanding
South Deerfield Fire	Fully Migrated	Outstanding
Sunderland Fire	Update needed	Outstanding
Sunderland Police	Update needed	Outstanding
Turner Falls Fire	Fully Migrated	Outstanding
Warwick Fire	Update needed	Outstanding
Warwick Police	Update needed	Outstanding
Wendel Fire	Update needed	Received
Wendell Police	Update needed	Outstanding
Whately Fire	Fully Migrated	Outstanding
Whately Police	Update needed	Outstanding

